



What products are impacted by the learning experience improvements and when will it be live?

Product Name	Date Available
PersonaAbility	July 1
PersonAbility for Pharm Tech	July 1
PharmaSeer 3.0 & PharmaSeer PRO	July 1
PharmaSeer Math	July 1
Certified EKG Technician (CET) Online Study Guide 2.1	July 2
Certified Billing & Coding Specialist (CBCS) Online Study Guide 3.1	July 2
Certified Electronic Health Records Specialist (CEHRS) Online Study Guide 2.1	July 2
Principles of Health Coaching 1.1	July 2
TEAM Based Care 1.1	July 2

What is changing within these platforms?

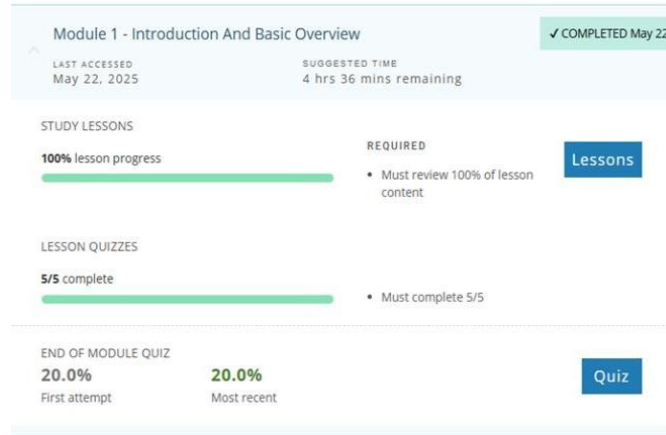
Starting on July 1 and 2, this update will provide a more cohesive and user-friendly learning experience across the NHA product line. Please note that most of the products do not have any content changes only the format in which the content is presented. The exception is PharmaSeer and PharmaSeer Pro where we made slight content modifications to align with the new ExCPT test plan.

New features include:

- Interactive Tour explains how to navigate the product, under the “Help” button
- Annotation Tools such as bookmarking, highlighting, and note taking capabilities
- Progress Completion Bar in the main menu will show how far a learner has progressed through a particular lesson
- Centralized Video Library provides a convenient review of all videos presented throughout a module

Does this change impact the End of Module quizzes or reporting capabilities?

No, this format change does not impact lesson quizzes, current end of module quizzes and post assessments. However, in PharmaSeer, PharmaSeer, and PharmaSeer Pro now will show lesson progress on the learner module cards.



Does this update include any changes to the content within either of these products?

For most of these products, there are no content changes. Only the format in which the content is presented will be updated. The exception is PharmaSeer and PharmaSeer Pro where we made slight content modifications to align with the new ExCPT test plan.

Why is the experience changing for these products?

This change will provide a cohesive learning experience across the NHA product line.

What do I need to do after July 2, 2025 when these enhanced products launch?

You don't have to do anything, but as an instructor/facilitator please be aware of the following:

- Any course that has already been started with an active learner in the course will have no impact. Learners will continue to use the product they are enrolled in.
- NHA will automatically move any existing unused or unassigned inventory over to the new product version on July 30/31, 2025.
- Instructors/facilitators can add new learners to an existing course (assuming inventory is available) up until inventory is automatically moved to the enhanced product.
- Beginning July 30 and 31, any new courses created should use the new enhanced version of the product.
- Prior to July 30/31, if you are enrolling learners into a new course, please connect with your NHA representative first to ensure your inventory can be moved to the new experience.

What will happen to my existing inventory?

When the new version of the product becomes available on July 1 and 2, inventory will stay as is until July 29. On July 30 and 31, all unassigned or unused inventory will automatically be moved over to the new versions of the product. No action is needed on your part. Here are the dates for when inventory will be transitioned:



Product	Go Live
PersonAbility	July 30
PersonAbility for Pharm Tech	July 30
PharmaSeer 3.0 & PharmaSeer PRO	July 30
PharmaSeer Math	July 30
Certified EKG Technician (CET) Online Study Guide 2.1	July 31
Certified Billing & Coding Specialist (CBCS) Online Study Guide 3.1	July 31
Certified Electronic Health Records Specialist (CEHRS) Online Study Guide 2.1	July 31
Principles of Health Coaching 1.1	July 31
TEAM Based Care 1.1	July 31

What are the names of the current products and the new enhanced products?

Current Product Name	Enhanced/New Product Name
PersonAbility	PersonAbility 3.0
PersonAbility for Pharmacy Technicians	PersonAbility for Pharmacy Technicians 3.0
PharmaSeer 2.0	PharmaSeer 3.0
PharmaSeer 2.0 PRO	PharmaSeer 3.0 PRO
PharmaSeer Math 1.1	PharmaSeer Math 2.0
Certified EKG Technician (CET) Online Study Guide 2.1	Certified EKG Technician (CET) Online Study Guide 2.2
Certified Billing & Coding Specialist (CBCS) Online Study Guide 3.1	Certified Billing & Coding Specialist (CBCS) Online Study Guide 3.2
Certified Electronic Health Records Specialist (CEHRS) Online Study Guide 2.1	Certified Electronic Health Records Specialist (CEHRS) Online Study Guide 2.2
Principles of Health Coaching 1.1	Principles of Health Coaching 1.2
TEAM Based Care 1.1	TEAM Based Care 1.2

On July 30 and 31, the current product names will no longer be available to add to new courses.

What happens to my existing courses where I have learners actively using the products?

- Learners that are enrolled in a course will experience no impact and can continue using the current product.
- Until inventory is transitioned (July 30/31), institutions can add learners to an existing course provided inventory is available.
- When possible, new learners should be put into a new course created with the updated materials. Please first contact your NHA Representative so your inventory can be moved to the new experience prior to July 30/31.



When I create a new course, which version of the product should I select?

Beginning July 31, only the new versions of the product will be available when you create a new course. Any unused/unassigned inventory will be moved to the new product on July 30 and will be reflected in your inventory.

If you require your inventory to be migrated sooner or have any questions about adding a learner to an existing course, simply contact your NHA representative for assistance.